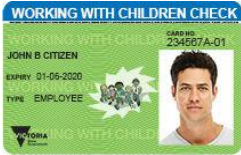


Working with Children Check FAQs

Easy English



What is the Working with Children Check?

The Working with Children Check helps keep children safe. It helps stop people who might want to harm children from working with them.

If you pass the Working with Children Check you get a photo ID card.

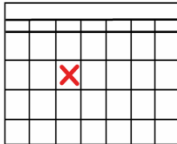
Why do I need a Working with Children Check?



If you want to do paid or volunteer work where you might be around children you need to have a Working with Children Check.

Children are people who are younger than 18 years old.

How long does the Working with Children Check last?



The Check lasts for 5 years.
You will be checked for new offences in this time.

How do I apply for a Working with Children Check?

You can apply for a Working with Children Check on the website <https://www.workingwithchildren.vic.gov.au/>.



You can apply on a computer or mobile with internet.

You need [ID documents](#) with your



- name
- address
- birth date
- photo.



You need an email address.

For more information look at the **How to apply for a Working with Children Check Step by step Guide**.



Is the Working with Children Check different to a Police Check?

Yes, a Working with Children Check is different to a Police Check. You may need to apply for both.

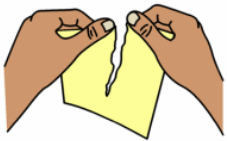


How much does a Working with Children Check cost?

Volunteers: Free.

Paid work: It costs money to get an Employee Check.

For prices go to [Application Fees](#).



What happens if I lose or damage my card? Or my details change?



If you lose or break your card you can ask for another card on the Working for Children Check [Replace my Card page](#), or by logging in to your [MyCheck](#) account.



You have to pay money to get another Employee Check.



If you move house or your details change you have 21 days to update your personal details on the Working with Children Check website.

To update your details log in to your [MyCheck](#) page, or call the Working with Children Check Customer Support Line on 1300 652 879, 8 : 30 am – 5 pm, Monday to Friday.

Who will know the results of my Check?



Your workplace will know if you pass or fail the Check, but it will **not** know the details of any crimes you have done.



The company that does the Check and your workplace will be careful with your information and will keep it private.

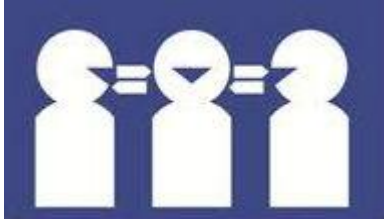
You need to have a WWC Check before you start working with children.



More information can be found here:

<https://www.workingwithchildren.vic.gov.au/about-the-check/resources>

More information



Translating and Interpreting Services

Call 13 14 50

Ask them to call the Working with Children
Check Customer Support Line
on 1300 652 879



National Relay Service

Call 133 677 for TTY / voice calls
or

1300 555 727 for Speak and Listen



Website

<http://www.workingwithchildren.vic.gov.au/>



Phone WWC Customer Support Line

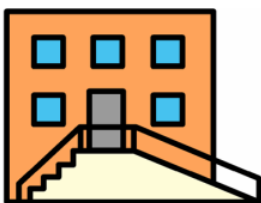
1300 652 879

8:30 am – 5 pm Monday to Friday
not on public holidays



Email

workingwithchildren@justice.vic.gov.au



Address

Working with Children Check Unit
Department of Justice and
Community Safety
GPO Box 1915
Melbourne VIC 3001