

## Unit 2: Making Contact

### Activity 14: Volunteer interview – Reading aloud



**Read the interview aloud with someone else. First take the part of Lily, then take the part of Magda.**

- Magda:** Come in Lily and sit down. Did you have any trouble finding us?
- Lily:** No, I actually drive past this place a lot. My flat is just a short walk from here.
- Magda:** That's great. Now did you bring your proof of ID?
- Lily:** Yes, here's my driver licence.
- Magda:** Good. Can you tell me why you want to be a volunteer?
- Lily:** I want to be part of the community and I am happy when I am helping people.
- Magda:** And why did you choose to help in an aged care centre?
- Lily:** I had a lot of experience caring for my mother and father before they died. My mother was in pain a lot and my father had dementia. So I know a bit about making people feel comfortable.
- Magda:** Well, we'll give you some more training in that.
- Lily:** That's great.
- Magda:** And why did you choose Merriweather Aged Care?
- Lily:** Well, it is close to my home but it also has a great reputation. I looked it up online.
- Magda:** Good. What do you hope to achieve here?
- Lily:** I hope that I can make a difference to people's lives. I want to listen to them and let them know that their stories are important to me.
- Magda:** Excellent. Well, Lily, that's all we need to do today. I will send you an email with forms for you to fill in. We pay for a police check for you but you must fill in the consent form for it. You will have to fill in another Volunteer application form for the Merriweather Aged Care Centre. Could you scan your driver licence?
- Lily:** OK.
- Magda:** Don't worry. I'll explain it in my email. Do you have any questions for me?
- Lily:** Yes, I was wondering how soon I could start.
- Magda:** Well it takes a little while to process your application and then we have to wait for the police check to come through. It could be a few weeks. I'll contact you as soon as all the paperwork is completed.
- Lily:** I understand.
- Magda:** Well, if that's all, I hope to see you soon, Lily. I'll send those forms today.
- Lily:** Thanks for your time, Magda. Bye.

